

## **Dispute Resolution Policy**

Bylaw 1.9

The Corporation will adhere to the OSA's published Dispute Resolution process and shall make this process available to any Member, upon written request. Any Member of the Corporation may initiate the Dispute Resolution Process by communicating in writing to the OSA, with a copy to the Corporation and the Peel Halton Soccer Association, the nature and facts of the dispute. The acceptance of the dispute will be at The OSA's discretion. The Dispute Resolution will not be used for game discipline which has its own policies and procedures.

