

Milton Magic Soccer Club Refund Policy



1. All refunds and their respective amounts are at the sole discretion of the Club.
2. ***An administrative fee of \$50.00 will be charged on approved refunds.***
3. This policy applies to registration fees paid directly to Milton Magic FC (MYSC) either online or in person.
4. The principle behind Milton Magic FC's refund policy is to allow a reasonable period following registration for parents/players to withdraw, while still safeguarding the long-term financial stability of the Club.
5. Milton Magic FC commits to program expenditures once registration numbers are determined. These expenses are not recoverable to the Club if/when a member withdraws.
6. All refund requests must be made via email to info@miltonmagic.com Please allow 4-6 weeks for refunds to be processed.
7. Milton Magic FC shall not be responsible for any monies paid to a team, team coach or team official and Milton Magic FC shall not entertain requests for any such refunds.
8. Milton Magic FC shall not be responsible for any monies raised and collected by teams through sponsorship or fundraising efforts and shall not entertain requests for any such refunds.

RECREATIONAL REFUND POLICY

1. There will be no refund/transfer of registration fees from 14 days before the program start date.
2. Please refer to the recreational button on the club website for the program start date and refund/transfer deadlines.
3. Refunds requested before the above-stated deadlines will be processed, minus the Club's administrative fee.
4. A paid registration fee shall be fully refunded in the event Milton Magic FC is unable to field a team or provide a suitable program alternative. No administrative fee shall be withheld in this case.
5. A paid registration fee shall be partially refunded (pro-rated) if a player withdraws due to medical reasons within 14 days of injury occurrence. Medical documentation and an Milton Magic FC Incident Report shall be provided. Any refund requested due to the player's injury will be considered at the sole discretion of the Club.
6. A paid registration fee shall be partially refunded (pro-rated) if a player's family is transferred to another city, province or country (proof of transfer required). Any refund requested due to family transfer will be considered at the sole discretion of the Club.
7. There will be no refund/transfer for a registration fee if a player is suspended or expelled from Milton Magic FC under the Milton Magic FC discipline policy or code of conduct rules.

SKILZ CENTRE REFUND POLICY

1. There will be no refund/transfer of registration fees from 14 days before the program start date.
2. Please refer to the Skilz Centre button on the club website for the program start date and refund/transfer deadlines.
3. Refunds requested before the above-stated deadlines will be processed, minus the Club's administrative fee.
4. A paid registration fee shall be fully refunded in the event Milton Magic FC is unable to field an age group or provide a suitable program alternative. No administrative fee shall be withheld in this case.
5. A paid registration fee shall be partially refunded (pro-rated) if a player withdraws due to medical reasons within 14 days of injury occurrence. Medical documentation and an Milton Magic FC Incident Report shall be provided. Any refund requested due to the player's injury will be considered at the sole discretion of the Club.
6. A paid registration fee shall be partially refunded (pro-rated) if a player's family is transferred to another city, province or country (proof of transfer required). Any refund requested due to family transfer will be considered at the sole discretion of the Club.
7. There will be no refund/transfer for a registration fee if a player is suspended or expelled from Milton Magic FC under the Milton Magic FC discipline policy or code of conduct rules.

JDP/YDP/EXCEL/OPDL/LEAGUE 1 or 2 REFUND POLICY

1. A paid registration fee shall be fully refunded in the event Milton Magic FC is unable to field a team. No administrative fee shall be withheld in this case.
2. A paid registration fee shall be partially refunded (pro-rated) if a player withdraws due to medical reasons within 14 days of injury occurrence. Medical documentation and Milton Magic FC Incident Report shall be provided. Any refund requested due to player injury will be considered at the sole discretion of the Club.
3. A paid registration fee shall be partially refunded (pro-rated) if a player's family is transferred to another city, province or country (proof of transfer required). Any refund requested due to family transfer will be considered at the sole discretion of the Club.
4. There will be no refund/transfer of registration fees from 14 days before the program start date for the respective seasons (Annual, Fall/Winter, Summer).
5. Please refer to the official Milton Magic FC program outline for the program start date and refund/transfer deadlines. The cost of player uniforms and player processing shall be deducted from the refund request. The uniform shall be considered the property of the respective player with the cost being considered as part of the refund request.
6. After accepting a place in the JDP/YDP/EXCEL/OPDL/LEAGUE 1 or 2 programs through the registration and payment process, there will be no refund at any point thereafter if a player or parent disagrees with the player's coach, team or tier placement.

7. There will be no refund/transfer for a registration fee if a player is suspended or expelled from Ontario Soccer or Milton Magic FC under the respective discipline policies or code of conduct.

CAMPS & CLINICS SPECIALTY REFUND POLICY

1. There will be no refund/transfer of registration fees:
 1. 14 days before a P.A. Day Camp
 2. 14 days before March Break Camp
 3. 14 days before the start date of the registrant's week of Summer Camp
 4. 14 days before the start date of any clinics, courses or speciality camp/clinic

Please refer to camps/clinics website pages for program start dates and refund/transfer deadlines.

2. Refunds requested before the above-stated deadlines will be processed, minus the Club's set administrative fee.
3. A paid registration fee shall be fully refunded in the event Milton Magic FC is unable to field a camp or clinic or provide a suitable program alternative. No administrative fee shall be withheld in this case.
4. A paid registration fee shall be partially refunded (pro-rated) if a player withdraws due to medical reasons within 14 days of injury occurrence. Medical documentation and a Milton Magic FC Incident Report shall be provided. Any refund requested due to player injury will be considered at the sole discretion of the Club.
5. A paid registration fee shall be partially refunded (pro-rated) if a player's family is transferred to another city, province or country (proof of transfer required). Any refund requested due to family transfer will be considered at the sole discretion of the Club.
6. There will be no refund/transfer for a registration fee if a player is suspended or expelled from Milton Magic FC under the Milton Magic FC discipline policy or code of conduct rules.

ADULT HOUSE LEAGUE REFUND POLICY

1. Team deposits paid by captains are non-refundable at any time before or after the registration deadline.
2. There will be no refund/credit of team registration fees after the selected season registration period closes. Please refer to the appropriate season article for exact dates.
3. There will be no refund/transfer of individual player registration fees from 14 days before the program start date. Please refer to the appropriate season article for exact dates.
4. Eligible refunds requested before the above-stated deadline will be processed, minus deposits and the Club's administrative fee.

5. Adult players who registered via a team registration should contact the team captain regarding a refund, not Milton Magic FC.
6. A paid registration fee shall be fully refunded in the event Milton Magic FC is unable to field a team or provide a suitable program alternative. No administrative fee or deposit shall be withheld in this case.
7. A paid registration fee shall be partially refunded (pro-rated) if an individually registered player withdraws due to medical reasons within 14 days of injury occurrence. Medical documentation and an Milton Magic FC Incident Report shall be provided. Any refund requested due to player injury will be considered at the sole discretion of the Club.
8. A paid registration fee shall be partially refunded (pro-rated) if an individually registered player's family is transferred to another city, province or country (proof of transfer required). Any refund requested due to family transfer will be considered at the sole discretion of the Club.
9. There will be no refund/transfer for a registration fee if a player or team is suspended or expelled from Milton Magic FC under the Milton Magic FC discipline policy or code of conduct rules.